Philip D. Murphy, *Governor*
Sheila Y. Oliver, *Lt. Governor*
Elizabeth Maher Muoio, *State Treasurer*
James A. Carey, *Executive Director*

FOR IMMEDIATE RELEASE

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New Jersey Lottery Walk-in Claims Desk Remains Temporarily Closed due to Public Health Emergency

Lottery Ticket Sales and Drawings will Continue

TRENTON (May 1, 2020) – To mitigate further spread of COVID-19 the New Jersey Lottery's front office remains temporarily closed for the collection of walk-in claims. The front office will remain closed through at least May 15 while we review and revise our protocols for paying claims.

Claims less than $599.50 can still be immediately redeemed at any retailer and mailed claims will still be processed in the regular course of business. Winners should make copies of their signed ticket and claim form before placing it in the mail. All properly validated mailed claims will be paid, however payments may be temporarily delayed.

Earlier in March, the Lottery Commission approved a rule modification extending the expiration date of tickets. The expiration date for all claims set to expire between March 19, 2020, and May 15, 2020 will now be extended for an additional 30 days from the date of the office opening. For example, a winning ticket that was purchased on March 31, 2019 would normally expire within one (1) year from the date of purchase on March 31, 2020. Due to the extension, the claim in this example will not expire until June 15, 2020. The expiration date of winning tickets may again be extended based on current events.

Retailers who are hand delivering payments to the Lottery should make an appointment with a Lottery representative before traveling to Lottery headquarters.

As new information becomes available, it will be posted on the Lottery website at NJLottery.com.

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